



"I'd like to enhance the working relationship with my team."

Certificate in Emotional Intelligence (1 day)

Overview: The Certificate in Emotional Intelligence provides people managers with additional skills to enhance their working relationship with their team. Managers can affect the mood of their team more than they realise. This course equips managers to be able to positively affect their team.

The Course: The Certificate in Emotional Intelligence provides people managers with additional skills to enhance their working relationship with their team. The course covers the six leadership styles and when to use each one to maximise your impact and effectiveness with your team. Delegates will leave having a better understanding of themselves, their team and how to improve any 'difficult' working relationships. The Certificate in Emotional Intelligence is a one day duration course and on completion all delegates receive a Certificate in Emotional Intelligence Certification by GoodSense Training.

Course objectives:

Delegates will leave the course with:

- > A conceptual understanding of emotional intelligence
- > An awareness of the benefits of emotional intelligence for managers
- > Ways to manage their own emotional state better
- > Processes to improve results through an emotionally intelligent management style
- > A plan to develop their own emotional intelligence into the future.

Further information:

This Certificate can be customised to match your requirements. To find out more about our courses or to discuss a bespoke course please call us on **0113 258 0035** or email: **info@good-sense.co.uk**

Suitability:

People Managers, Supervisors, Teachers.

