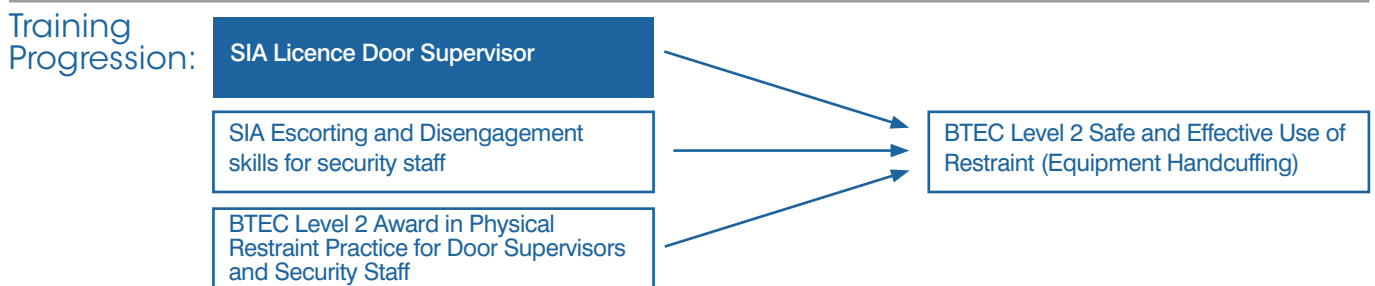




"I've been in the profession for a while now, but it's all changing with new legislation."

SIA Licence Door Supervisor Training course (4 days)



Overview: The SIA Licence for Door Supervisors covers the complete requirements required to obtain your security licence.

The Course: The SIA Licence is the complete programme for anyone who requires their licence. It covers working in the security industry, working as a door supervisor, conflict management and physical restraint practice.

The SIA Licence Door Supervisor Training course is a four day duration course (do not need to be consecutive). Distance learning is also a course requirement – see further information for more details.

On completion all delegates receive a Full SIA Licence.

Course objectives:

Unit 1 Working in the Private Security Industry

Total Guided Learning Hours: 10:

- > Know the purpose and main features of the private security industry
- > Understand the legislation that is relevant to people working in the private security industry
- > Understand relevant aspects of health and safety in the workplace
- > Know how to apply the principles of fire safety
- > Know how to deal with non-fire-related workplace emergencies
- > Understand the principles of effective communication and customer care in the private security industry



Course objectives:**Unit 2 Working as a Door Supervisor****Guided Learning Hours: 10**

- > Understand the behaviour appropriate for individual door supervisors, as defined by the Security Industry Authority (SIA) Standards of Behaviour
- > Understand the elements of civil and criminal law relevant to door supervisors
- > Understand search procedures and the reasons for having them
- > Understand the powers of arrest and related procedure
- > Understand relevant drug legislation and its relevance to the role of the door supervisor
- > Understand incident recording and crime scene preservation
- > Understand licensing law and social responsibility
- > Understand and be able to follow procedures for emergency situations

Course objectives:**Unit 3 Conflict Management for the Private Security Industry****Guided Learning Hours: 8**

- > Understand the principles of conflict management appropriate to their role
- > Understand how to recognise, assess and reduce risk in conflict situations
- > Understand how to communicate effectively in emotive situations and de-escalate conflict
- > Understand how to develop and use problem solving strategies for resolving
- > Understand conflict good practice to follow after conflict situations

Course objectives:**Unit 4 Physical Intervention Skills for the Private Security Industry****Guided Learning Hours: 10**

- > Understand physical interventions and the legal and professional implications of their use
- > Understand how to reduce the risk of harm when physical intervention skills are used
- > Be able to use non-pain related physical skills to protect yourself and others from assault
- > Be able to use non-pain related standing holding and escorting techniques, including non-restrictive and restrictive skills
- > Understand good practice to follow after physical interventions

Further information:**Pre-Registration requirements:**

Candidates who register for the SIA Licence and BTEC Level 2 Intermediate Award in Physical Restraint Practice must have:

- The physical capability to be able to undertake physical skills training, and
- The personal ability to undertake classroom training and sit written exam papers.

Suitability:

All employees new to the security industry.

Door Supervisors, Security Operatives, Courtroom and Security Staff.